

Application No.: 09/316,430
Amendment dated: November 20, 2003
Reply to Office Action of: May 22, 2003

IN THE SPECIFICATION:

Please amend the original specification as follows, reflecting added subject matter (*underlining*) and deleted subject matter (*strikethrough*). These changes are marked on the Specification submitted herewith.

Amended Paragraph [0122] on page 40 of the original Specification:

C1 [0122] If the calling terminal number is not located, indicating an unregistered caller, the qualification unit T28 (FIGURE 5) actuates the computer T16 for appropriate control. Specifically, the audio response unit T18 may be prompted to provide a termination message or the operator station T21 may be actuated for a human interface. Such alternatives are represented in FIGURE ~~[[7]]~~ 6 by the block T44.

Amended Paragraph [0123] on page 40 of the original Specification:

C2 [0123] For calls originating from a registered terminal, the qualification unit T28 (FIGURE 5) stores the pertinent data, i.e., buyer or seller and reference PIN. The operation is illustrated in FIGURE ~~[[7]]~~ 6 by the block T46.

Amended Paragraph [0124] on page 40 of the original Specification:

C3 [0124] With the determination of a properly registered calling terminal, the computer T16 actuates the audio response unit T18 providing a verbal cue for an identification number (PIN). The operation is illustrated in FIGURE ~~[[7]]~~ 6 by the query block T48. If the caller enters keypad digital information indicating an invalid PIN, or makes no entry at all, the operation again proceeds to the block T44 for termination or transfer of the call as explained above. With the entry of a valid PIN, the operation proceeds to store the personal identification number as indicated by a block T50.

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Amended Paragraph [0125] on page 40 of the original Specification:

C4 [0125] The qualification unit T28 (FIGURE 5) next functions in cooperation with the computer T16 driving the audio response unit T18 to cue the caller for the type of call and the merchandise code, see blocks T52 and T54 (FIGURE 6) representing such operations. Although such operations are not detailed in FIGURE 6, it is to be understood that improper responses or the lack of a response will transfer the process to the function of block T44, as illustrated, to terminate or transfer the call. On the contrary, if appropriate information is received, the qualification unit T28 (FIGURE 5) receives and stores the requested information. Consequently, the unit T28 contains: the caller's PIN number, the call type and the merchandise code. That data is then tested within the qualification unit T28, against reference data, in a process step as illustrated by the query block T56 in FIGURE [[7]] 6. The details of the test are treated in somewhat greater detail below; however, as illustrated in FIGURE [[7]] 6, if the tests are not successful, the process again proceeds to the termination block T44; otherwise, the process proceeds to a block T58 to implement the substantive communication of the call.